# ETHERNET INTERFACE ADAPTER IN-E3 INSTALLATION PROCEDURE

1 Checking the Contents

Open the cardboard box, and check to make sure that none of the parts indicated in figure 1-1 is missing.

# 

Fig.1-1



# Caution:

Take note of the following to avoid damaging the PCBs by static charges:

- 1. Put on a grounded wrist strap before starting the work. If no grounding terminal is found, use the frame of the main body.
- 2. Keep each PCB in an anti-static bag until immediately before it is used.
- 3. When you handle a PCB, be sure to hold the frame of the PCB (i.e., base material area) without touching terminals.
- 4. If you must place a PCB temporarily, be sure that the area is treated against static charges (e.g., anti-static mat). Otherwise, place it on or in an anti-static bag. Do not place it on a metal plate.
- 5. Be sure not to leave insulators which are subject to being charged in the work area.

# 2 Installation

# iR5000/iR6000

- 1. Turn off the main power switch.
- 2. Remove the two screws [1], and detach the blank plate 1 [2].

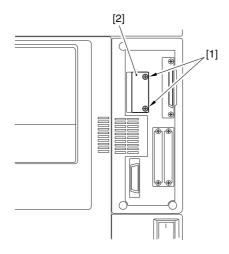


Fig.2-1

3. Insert the network PCB [1] into the slot. Then, secure the network PCB in place with the two screws [2] initially used to keep the blank plate in place.



Check to make sure that the connector is securely fitted.

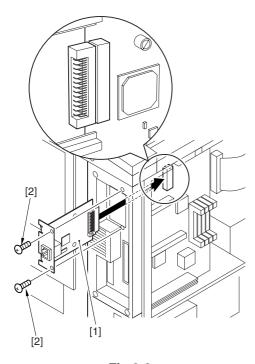


Fig.2-2

# iR2200/iR2800/iR3300

- 1. Turn off the main power switch.
- 2. Remove the two screws [1], and detach the blank plate 1 [2].

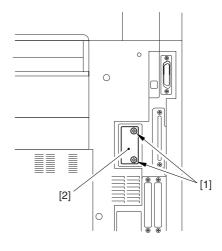


Fig.2-3

3. Insert the network PCB [1] into the slot. Then, secure the network PCB in place with the two screws [2] initially used to keep the blank plate in place.



Check to make sure that the connector is securely fitted.

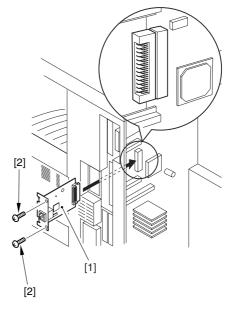


Fig.2-4

# iR8500

- 1. Turn off the main power switch.
- 2. Remove the screws [1] (10), and remove the rear cover [2].

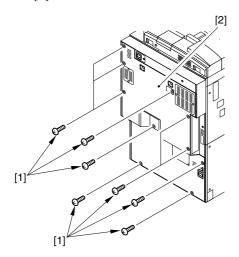


Fig.2-5

3. Remove the interface cable [1].

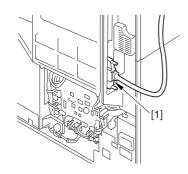


Fig.2-6

4. Remove the screws [1] (2), and remove the rear right cover [2].

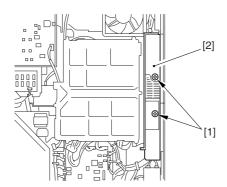
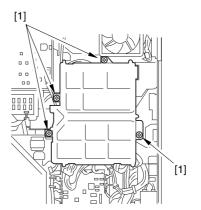


Fig.2-7

5. Remove the screws [1] (4), and pull the main controller box [2] out.



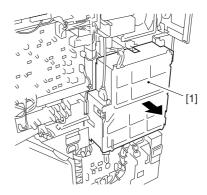


Fig.2-8

6. Remove the screws [1] (2), and remove the blanking plate 1 [2].

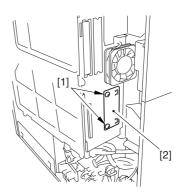


Fig.2-9

7. Fix the network PCB [1] with the screws for attaching the blanking plate 1 [2] (2).



Make sure that the connector is inserted properly.

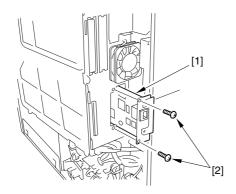


Fig.2-10

- 8. Push the main controller box (pulled out in Procedure 5) in, and fix it with screws (4).
- 9. Attach the rear right cover removed in Procedure 4
- 10. Attach the interface cable removed in Procedure 3.
- 11. Attach the rear cover removed in Procedure 2.

# 3 Connection To Network

- 1. Turn off the main power of a main unit.
- 2. Connect a network cable to a main unit, and turn on the main power.
- 3. Inform a system administrator at a user's site that the installation is done and as k him/her to do network settings.

# 4 Connection Check

In case a network environment at the user's site is TCP/IP, using the PING function, check if the installation of the network PCB and the network settings are correctly done.

In case a network environment is IPX/SPX or Apple Talk, a connection check is not necessary.

### 4.1. How To Use PING Function

- Select PING in the service mode.
  Service mode> Copier> Test
  - > NETWORK> PING
- 2. Input an IP address by numeric keys on the control panel, and press "OK" key.
- 3. Press "START" key.
- 4. If PING is successfully done, "OK" is indicated. If not, "NG" is indicated.

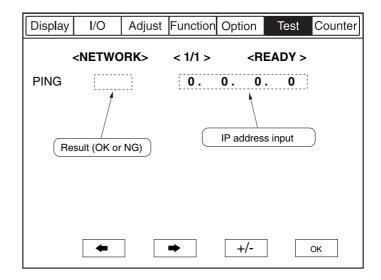


Fig.4-1

# 4.2. Check With Remote Host Address

If you execute PING with a remote host address\*, you can check whether or not the connection to the network is properly established or not.

\*Remote host address: An IP address of a PC terminal which is connected to a main unit via TCP/IP.

- 1. Inform a system administrator that you would like to check the network connection by using PING function.
- 2. Ask a system administrator a remote host address.
- 3. Input a remote host address to PING.
- 4. If "OK" is indicated, the connection to the network is properly established.
- 5. If "NG" is indicated, the connection to the network is not properly established.

In this case, troubleshoot in accordance with the instructions given below.

# 5 Troubleshooting

In case a connection to the network cannot be properly established, conceivable causes are as follows. Following the instructions in 5.1 through 5.3, troubleshoot a problem.

- 1. Connection failure between the network and the network PCB.
- 2. Faulty TCP/IP settings of a main unit.
- 3. Faulty network PCB, or PCB installation failure.
- 4. Faulty user network.

### 5.1. Check The Network Cable Connection

Check if the network cable is properly connected to the network PCB.

- 1. If it is properly connected, follow the instructions in 5.2.
- 2. If it is not properly connected, correct the connection and execute PING with a remote host address in order to verify the proper connection.

# 5.2. Check With Loop Back Address

A loop back address turns back just before the network PCB and returns. Therefore, if you execute PING with this address, you can check whether the TCP/IP settings of a main unit are correct or incorrect.

- 1. Input the loop back address (127.0.0.1) to PING.
- 2. If "NG" is indicated, check the TCP/IP settings of a main unit and execute PING again.
- 3. If "OK" is indicated, follow the instructions in 5.3.

### 5.3. Check With Local Host Address

A local host address is an IP address of a main unit. If you execute PING with this address, the address turns back at the network PCB and returns, so you can check whether the network PCB is non-defective or defective.

- 1. Input an IP address of a main unit to PING.
- 2. If "NG" is indicated, follow the instructions below and execute PING again.
  - [1] Incorrect IP address of the machine: Check IP address settings of a main unit, and verify with a system administrator whether or not the assigned IP address is valid.
  - [2] Network PCB connection failure: Check the connection of the connectors on the network PCB.
  - [3] Network PCB failure: Replace the network PCB.
- 3. If "OK" is indicated, a network environment at the user's site might be a cause. Report the condition to a system administrator and ask him/her to work out a problem.